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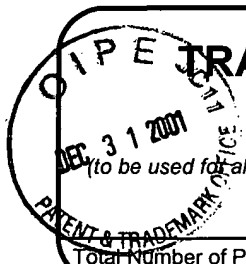
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PTO/SB/21 (08-00)

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# TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission	7	Application Number	09/827,891
		Filing Date	April 6, 2001
		First Named Inventor	Robert F. Terry
		Group Art Unit	2152
		Examiner Name	not yet known
		Attorney Docket Number	10007.000120

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment / Response <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input checked="" type="checkbox"/> Corrected Drawings w/ changes in RED Ink (Figs. 8, 10, and 22) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): <p>Letter to the Official Draftsperson; Return receipt postcard</p>
<div>Remarks</div>		

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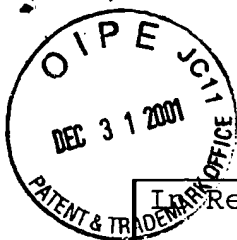
JAN 07 2002

Technology Center 2100

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	Arnold M. deGuzman, Reg. No. 39,955 DeGuzman Okamoto & Benedicto, LLP
Signature	<i>Arnold M. deGuzman</i>
Date	November 2, 2001

CERTIFICATE OF MAILING			
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on this date: <u>November 2, 2001</u>			
Typed or printed name	Arnold M. deGuzman		
Signature	<i>Arnold M. deGuzman</i>	Date	Nov. 2, 2001

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application Of:	
Robert F. Terry	Examiner: not yet known
Serial No: 09/827,891	Art Unit: 2152
Filed: April 6, 2001	Atty. Docket No.: 10007.000120
Title: System and Method For Real Time Monitoring and Control of Networked Computers	

Commissioner for Patents  
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LETTER TO THE OFFICIAL DRAFTSPERSON  
(Request To Make Proposed Drawing Changes)

Sir:

Subject to the approval of the Primary Examiner in the above-entitled patent application, please substitute the enclosed three (3) sheets of drawings, containing amended Figures 8, 10, and 22, for the three (3) sheets of informal drawings containing Figures 8, 10, and 22 as originally filed or as amended.

Approval is requested to amend Figures 8, 10, and 22 as shown in RED ink on the attached drawing copy and as indicated below:

In Figure 8, on the left end of block 840, add the text --No--.

In Figure 10, block 1055, replace the text "Reversal Function in Initiated and Receives "Parameters" of the Type of Change and Reverses the Registry, O/S File or Start-Up